

Frequently asked Questions - BYOD

Students

• What will happen if I forget my laptop or attend class without a device?

-> Devices will form part of a 5th "P" Requirement for each learner ("Personal" device or "Permission" for device), beginning week 6. Requests for non-cooperation with this requirement must go through the principal.

What will happen if my laptop loses charge during the day?

-> It is an expectation that students are prepared for class and learning by ensuring their device holds sufficient charge (75 - 100%).

We recommend all devices set to "low power mode" during use, provided that ample lighting is available in the classroom (the screen will dim to its lowest on this setting). A charge level at or below 25% is not sufficient and would highly likely require charging.

E-Learning Centre has a charging station available during lunch breaks and before school.

Students are encouraged to have power cords so that they can plug into power to save work in an emergency.

Daily loan devices that have charge issues can be swapped out through the Tech Hub with teacher permission.

What do I do if I my laptop isn't working?

-> Technicians will be available at the Tech Hub in C Block during lunch breaks at lunch times, before and after school.

Teachers are able to reset passwords during class time as required, however a student should endeavour to remember their password.

Technicians will organise a "swap out" device if student's loan device needs re-imaging.

A student may borrow a device for the lesson (with teacher permission) if there is a technical issue and a device is required.

What do I do if my laptop is lost, stolen or is damaged?

-> Students are responsible for keeping their laptop safe. It is recommended that is kept inside a soft case or covering (could even be a sleave of bubble wrap or similar) in school bag.

Lockers are available for hire at \$10.00 per term or \$30.00 for the year on "first come, first served" basis.

Damaged devices are to be taken to the Tech Hub in C Block for assessment and possible referral.

Can I use my laptop in every lesson?

-> Device use will be at teacher discretion. It is not generally replacing routine writing tasks such as Focussed Note Taking.

Can I have games on my laptop?

-> No. The "hire" devices are locked into a Queensland Education design platform; therefore, students are unable to install their own software or games.

Learning time is for timetable subject learning and activities only. All students are subject to Loganlea's "Electronic Devices" policy when on a laptop.

Can I listen to music from my laptop while I work?

-> No, unless for the purposes of a subject such as Music or Media Arts and is teacher directed. All students are subject to Loganlea's "Electronic Devices" policy.

How long can I borrow a device?

-> Hire devices – all year.

1 day loan devices are available for students who do not want to participate in the equity program, or who have a faulty device.

Can I use my device at lunch times for work or games?

-> Devices may only be used in e-Learning or in other classroom under direct teacher supervision at lunchtimes

What do I need to be aware of regarding the borrowed device?

-> Work cannot be saved on a daily loan device. Use good save routines and save regularly. At the end of every lesson, all work completed on the borrowed loan device must be submitted/saved to:

- USB
- To your teacher via email
- To yourself via email
- Submitted on QLearn (if applicable)
- Student OneDrive

Do I hand my laptop back in before each set of holidays?

-> No, "Hire" devices are returned at the end of the year.

• Can I use my laptop for personal use?

-> Yes, your "HIRE" laptop can be used for personal use at home however, you still must follow our Loganlea SHS Student Code of Conduct.